

HOTEL RESERVATION PROCESS

You must reserve your room through Sterling Events to receive the special group rate. Hotel reservations can be made during your PrimeTime registration. You must make your reservation by **Tuesday, January 22nd**, to receive the special group rate.

RESERVATION DEPOSIT

A valid credit/debit card is required to guarantee your hotel reservation. Your credit card will be charged one night's stay plus tax approximately 30 days prior to your arrival.

CREDIT/DEBIT CARD POLICY

Upon check-in at the hotel, you must present a valid US issued photo ID or passport and a credit/debit card in your name. The hotel will authorize your credit card/put a hold on your debit card for a total amount to include all room night charges, Resort Fee charges, incidentals (\$150/night for open room charging across the resort) and applicable taxes. Any unused amount will be released at the time of check-out.

CANCELLATION POLICY

Reservation cancellations must be made in writing to GuestServices@SterlingEvents.com on or before **Friday, January 25th**, to avoid the penalty of one night's room rate plus tax.

No-Show Fee: If you fail to arrive at the hotel on the date you requested, the hotel reserves the right to cancel your room reservation. A penalty of one night's room rate plus tax will be charged to your credit card.

Early Departure Fee: Upon arrival, the Front Desk will verify your departure date. Should you depart earlier than your agreed departure date you may be subject to an early departure fee.

CHECK-IN/CHECK-OUT

Check-in is 3:00pm. Check-out is 11:00am. Please note the hotel requires that guests **MUST** be at least 21 years of age to check-in.

Preferred suite type, location and specific amenities are on request basis only as actual suites are not assigned until check-in.

Upon check-in, you may store your luggage at no charge with the Bell Desk if your room is not quite ready. If you would like to request a late check-out, please do so the morning of your departure with the Front Desk. Additional charges may apply for extended check-outs.

MAXIMUM OCCUPANCY IN A GUEST ROOM

The group rate applies to single or double occupancy. Additional occupants will increase the rate by \$35 per person/night (maximum of four guests per room) except for children 12 and under who are staying with an adult.

ROLLAWAY BEDS

Rollaway beds are available in certain room types for an additional \$50/night. If you require a rollaway bed, you can request it ahead of time or at time of check-in depending on your room type. Sleeper sofas are included in all sleeping rooms.

ROOM AMENITIES

All suites include a hair dryer, iron and ironing board but do **NOT** include a coffee maker or microwave. The hotel can provide a refrigerator for \$25/day based on availability. Cribs may be requested at check-in and are subject to availability.

WI-FI

Standard Wi-Fi is included in the Resort Fee and is available in all suites and public spaces for hotel guests.

PARKING

The Venetian and Palazzo parking garages are complimentary for all hotel guests. The Venetian garage can be accessed by Las Vegas Boulevard or by a shared access road of Koval Lane behind the hotel. The Palazzo garage can be accessed by Las Vegas Boulevard or Sands Avenue.

Valet parking is also complimentary (excluding gratuity) at the Venetian and Palazzo. The Venetian valet can be accessed from the front of the hotel or by going to the 3rd level of the Venetian parking garage. Drop off for the Palazzo valet is located at the upper level of the Porte Cochere. Pick up is on the lower level of the Porte Cochere.

DIRECTIONS

[CLICK HERE](#) for directions to The Venetian. [CLICK HERE](#) for directions to The Palazzo. [CLICK HERE](#) for directions to Sands Expo Convention Center.

GETTING AROUND

McCarran International Airport (LAS) is the most convenient choice when flying into Las Vegas. From there, it's just a short 15-minute drive/ride to The Venetian | Palazzo Las Vegas.

Airport Check-In: In general, the airlines and the Transportation Security Administration recommend that passengers arrive at the airport at least two (2) hours before domestic flights. This allows ample time for you to check-in for your flight, check baggage and go through security screening. If you need to park, return a rental car or ride a shuttle from the airport parking area, be sure to include extra time for that.

For discounted airfares, you may use the following meeting codes for Delta and United Airlines.

Please [CLICK HERE](#) to book with Delta Airlines. When booking online, click on “Book” and select “Advanced Search” to enter the Meeting Event Code **NMSP3**. The meeting code will provide discounts 2%-10% off airfares. Not valid with other discounts, coupons, or promotional offers.

You may [CLICK HERE](#) to book online with United Airlines or call the United Reservations Meetings Desk at 800.426.1122 and provide the code **ZG2H** and Agreement Code **123924**.

Keep in mind that not all fares are eligible for discount code use. Fare rules will determine eligibility.

Ground Transportation

Taxi

Estimated cost from McCarran Airport to Venetian | Palazzo is \$27 for a maximum of five (5) passengers (including infants and children). Please be sure to have enough cash for the fare as most Las Vegas taxi drivers will not accept credit cards. If you need to pay with a credit card, ask the driver before getting in the taxi and be aware that you may be charged an additional \$3 credit card fee. In Terminal 1, taxis are available on the east side of baggage claim, outside door exits 1-4. In Terminal 3, taxis are located outside on Level Zero.

Uber/Lyft

Simply arrange for a ride using your smart phone or mobile device. Typically, your ride will arrive within about five minutes. Estimated cost from McCarran Airport to Venetian | Palazzo is \$12-17 with UberX/Lyft (recommended for 1-2 passengers plus luggage) and \$22-30 with UberXL/Lyft Plus (recommended for groups with multiple bags). The Uber/Lyft pick up from Terminal 1 is located on level 2M of the parking garage. From Baggage Claim, take the elevator near door #2 up to level 2. Cross the pedestrian bridge on level 2 to the Terminal 1 Parking Garage. The Uber/Lyft pick up from Terminal 3 is located on the Valet level of the Terminal 3 parking garage. From Baggage Claim, take the elevator near door #52, #54 or #56 up to level 1. Cross the pedestrian bridge on level 1 to the Terminal 3 Parking Garage.

Airport Shuttle Services

Airport shuttles are available from third-party companies at McCarran Airport. PrimeTime has partnered with SuperShuttle to offer a 10% discount on airport shuttle services. To book you may download the SuperShuttle app from the app store or [CLICK HERE](#) to book online. Be sure to use the group code **9R3TT**. From Terminal 1, exit the baggage claim area via Door 11 (behind Starbucks) and proceed right to the SuperShuttle ticket booth to speak with a uniformed Customer Service Representative. From Terminal 3, the SuperShuttle booth is located outside of Door 52, to the right of the baggage claim.

For other airport shuttle options, you may [CLICK HERE](#) for contact information to shuttle companies used most frequently by travelers to Las Vegas. In Terminal 1, shuttles are located outside of baggage claim at door exits 7-13. In Terminal 3, shuttles are located outside door 51 (domestic) and door 57 (international) on baggage claim

level.

Venetian | Palazzo offers complimentary airport shuttle service provided by Bell Trans to Gold and Platinum members of the Grazie Loyalty Program plus one guest. Children 5 years old and under travel for free. Must present Gold or Platinum card to the driver. For more information, please contact The Venetian Guest Services at 702.414.4344.

Rental Car

The McCarran Rent-A-Car Center is located just three miles from McCarran Airport. From Terminal 1, follow the signs to Ground Transportation on Level 1. The Rental Car Shuttle is located at the center median outside doors 10 and 11. From Terminal 3, follow signs to Ground Transportation from Baggage Claim on Level Zero and proceed to the Rental Car Shuttle located outside West doors 51-54 and East doors 55-58. For more information about rental cars from McCarran Airport, please [CLICK HERE](#).

Hertz is located at the McCarran Rent-A-Car Center as well as on property at the Venetian. Please [CLICK HERE](#) for Hertz convention rates. To reserve a car in advance, please contact Hertz at 800.654.2240 or [CLICK HERE](#) to book online. Be sure to use the Convention Number (CV#) **04KP0018** for discounted rates.

You may also reserve cars with National Car Rental by calling 877.222.9058 or [CLICK HERE](#) to book online. Be sure to include the account number **XZ56186**.

ON PROPERTY ASSISTANCE

If you would like to rent a motorized scooter, please contact The Venetian Guest Services at 702.414.4344. It is recommended that you reserve a scooter in advance of your arrival to assure availability.

WEATHER

Las Vegas averages 320 days of sunshine each year. In February, the sun is warm, but the wind is cool. The days are very pleasant with average high temperatures in the mid-60s and lows in the mid-40s.